



To: Members of the Performance  
Scrutiny Committee

Date: 10 May 2013

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Dear Councillor

You are invited to attend a meeting of the **PERFORMANCE SCRUTINY COMMITTEE** to be held at **10.00 am** on **THURSDAY, 16 MAY 2013** in **CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.**

A briefing session will be held, immediately before the meeting, at **9.30am** for **all Committee Members** on the Council's Quarterly Performance Reports at which a representative from the Wales Audit Office will be present.

Yours sincerely

G. Williams  
Head of Legal and Democratic Services

## AGENDA

### **PART 1 - THE PRESS AND PUBLIC ARE INVITED TO ATTEND THIS PART OF THE MEETING**

#### **1 APOLOGIES**

#### **2 APPOINTMENT OF VICE CHAIR**

To appoint a Vice Chair of the Performance Scrutiny Committee for the ensuing year.

### **3 DECLARATION OF INTERESTS**

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

### **4 URGENT MATTERS AS AGREED BY THE CHAIR**

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

### **5 MINUTES OF THE LAST MEETING** (Pages 5 - 10)

To receive the minutes of the Performance Scrutiny Committee held on 11 April, 2013 (copy enclosed).

### **6 YOUR VOICE COMPLAINTS PERFORMANCE - QUARTER 4** (Pages 11 - 18)

To consider a report by the Head of Customers and Education Support (copy enclosed) which presented an analysis of the customer feedback policy `Your Voice` for Quarter 4 of 2013/14

**9.35 a.m.**

### **7 ANNUAL COUNCIL REPORTING FRAMEWORK** (Pages 19 - 52)

To consider a report by the Corporate Director: Modernisation and Wellbeing (copy enclosed) which detailed the self-assessment of social care in Denbighshire and identified improvement priorities for 2013/14.

**10.10 a.m.**

### **Comfort Break**

### **8 SCRUTINY WORK PROGRAMME** (Pages 53 - 72)

To consider a report by the Scrutiny Coordinator (copy enclosed) seeking a review of the committee's forward work programme and updating members on relevant issues.

**10.55 a.m.**

### **9 FEEDBACK FROM COMMITTEE REPRESENTATIVES**

To receive any updates from Committee representatives on various Council Boards and Groups

**11.10 a.m.**

### **PART 2 - CONFIDENTIAL ITEMS**

It is recommended in accordance with Section 100A (4) of the Local Government Act 1972 that the Press and Public be excluded from the meeting during consideration of the following item(s) of business because it is likely that exempt information (as defined in Paragraph 14 of Part 4 of Schedule 12A of the Act) would be disclosed.

**10 CEFNDY ENTERPRISES (Pages 73 - 126)**

To consider a report by the Head of Adult and Business Services (copy enclosed) in respect of Cefndy Enterprises.

**11.25 a.m.**

**MEMBERSHIP**

**Councillors**

Bill Cowie  
Meirick Davies  
Richard Davies  
Colin Hughes  
Geraint Lloyd-Williams

Peter Owen  
Dewi Owens  
Arwel Roberts  
Gareth Sandilands  
David Simmons

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